

20171092

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SERVICE REPORT

HORIBA

HORIBA INDIA PRIVATE LIMITED

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Customer Name & Address HORIBA INDIA TECHNICAL CENTRE, PUNE		Job No.													
Pin Code		Location of Equipment ETB2,													
Contact No.		Model Emerson VFD Drive													
Email ID avinash.shinde@horiba.com.		SI. No.													
Purpose of visit		Job Location <input checked="" type="checkbox"/> On Site <input type="checkbox"/> Service Center													
<input type="checkbox"/> Installation <input type="checkbox"/> Modification <input checked="" type="checkbox"/> Repair <input type="checkbox"/> Training <input type="checkbox"/> Maintenance <input type="checkbox"/> Others		Visit covered under <input checked="" type="checkbox"/> Warranty <input type="checkbox"/> Chargeable <input type="checkbox"/> AMC <input type="checkbox"/> Others													
Fault Reported :- HF-31 Error coming on net pulsar. (Emerson drive).															
Work Contents :- 1) checked cabling of drive panel. 2) Disabled the slave module & observed. Engine was able to run on idle. 3) Then taken support from nidec engineers. According to him, slave modules power card. is not functioning. 4) Replaced it with new card. 5) Now drive is able to switch its status to "enable." 6) Ran the engine on idle, 1000 rpm & 1500 rpm part load															
Engineer's Remarks :- System is now working fine.															
Customer's Remarks :- Root Cause Analysis is required. It is repeated failure.															
Customer's Name Avinash shinde		Engineer's Name Amit Rajjade													
Designation Asst. Mgr.		and Sign Amit Rajjade													
Sign Date 25/09/2019		Date				From 21 sep 2019				To 25 sep 2019					
For Internal use only (Please Check)															
<input checked="" type="checkbox"/> Job Completed				<input type="checkbox"/> Pending as spares required				<input type="checkbox"/> Not completed							

For better service support please log your complaint on Horiba Toll Free No. 1800 1034470